

PROFESSIONAL SUMMARY

Hungry. Resilient. Highly communicative. I'm a business student with experience in customer service, operations, and fast-paced professional settings. Proven ability to handle high volumes of interactions, communicate clearly, stay organized, and deliver accurate results under pressure. I bring a builder mindset, with strong written and verbal skills, and a history of quickly adapting in both structured and unstructured environments. Eager to bring outbound hustle, process discipline, and client-focused energy to a sales role in a high-growth company.

PROJECTS

Personal Website | *HTML, GitHub Pages*

Developed a personal website using HTML and GitHub to showcase professional experience, creative work, social links, and resume access in a clean, responsive layout.

EDUCATION

Baruch College — *New York, NY*

Bachelor of Business Administration, Finance | *Expected June 2026*

Bronx Community College — *Bronx, NY*

Associate of Business Administration, Accounting | *Graduated June 2022*

PROFESSIONAL EXPERIENCE

Deloitte — *New York, NY*

Audit & Assurance Staff Intern | *Jun 2023 – Aug 2023*

- Worked in a fast-paced, deadline-driven environment where clear communication, organization, and follow-through were critical to keeping projects moving
- Analyzed large datasets to identify issues and surface key findings, strengthening pattern recognition and detail orientation
- Translated complex information into clear summaries for team members and senior stakeholders
- Built and maintained structured Excel files used for reconciliation, reporting, and workflow support
- Documented processes and improved organization across engagements, reinforcing a systems-oriented and execution-focused work style

Deloitte — *New York, NY*

Audit & Assurance Discovery Intern | *Jun 2022 – Aug 2022*

- Evaluated financial and operational information, strengthening analytical thinking and disciplined problem-solving
- Synthesized findings into concise written reports, demonstrating strong written communication
- Supported team workflows in a collaborative environment, adapting quickly and maintaining accuracy under pressure
- Gained exposure to professional client-service standards, accountability, and high-performance expectations

Burlington — *Bronx, NY*

Cashier Associate (Seasonal) | *Oct 2021 – May 2022*

- Delivered front-line customer service in a high-volume retail environment, communicating clearly and professionally with a wide range of customers
- Resolved customer issues quickly while maintaining composure and service quality during busy periods
- Built comfort with fast-paced interaction, real-time problem-solving, and handling pressure directly
- Maintained accuracy and efficiency across a high number of daily transactions

Ernst & Young (Remote)

Business Track Externship Participant | *Apr 2021 – Aug 2021*

- Developed foundational skills in business communication, operations, and structured problem-solving
- Created presentations and written deliverables with a strong emphasis on clarity and professionalism
- Worked through real-world business scenarios requiring adaptability, collaboration, and initiative

FreshDirect — *Bronx, NY*

Operations Center Agent | *May 2019 – Nov 2019*

- Managed billing and account-related customer inquiries with professionalism, urgency, and attention to detail
- Communicated directly with customers to resolve issues and provide clear updates
- Maintained accurate account and operational records, reinforcing strong data hygiene and process discipline
- Supported high-volume workflows that required organization, responsiveness, and consistency